

## Regarding of Customer Service During Hoildays

Dear Users,

Thank you for your continued attention and support for the CIEX Exchange Platform. In response to the approach of the Lunar New Year holiday, our customer service will continue to provide services. However, other services, such as KYC, Withdrawals, and general enquiries, may be delayed.

<b>Period</b>
January 25, 2020 (Sat) to January 28, 2020 (Tue)

Your fainthfully,

CIEX Team

January 20, 2020